

## PRESTON GROVE MEDICAL CENTRE

Meeting of the **Patient Group** held on **Monday 4<sup>th</sup> December 2017** in the **Common Room** at **Preston Grove Medical Centre**.

Present: David March, Patient (Chair)  
Dr. Jo Nicholls  
Mike Way, Patient  
Kathy Way, Patient  
John Hann, Patient

### **1 Welcome, Apologies and Announcements**

- 1.1 David welcomed everyone to the meeting.
- 1.2 Apologies were received from Karen Lashly, Christine Lincoln, Malcolm Jefferies, Eva Whear, Chrissie Gee and Ruth Hann.
- 1.3 David announced that very sadly there were 2 patient members who had resigned. Eva had resigned the previous week as at the moment it is difficult for her to remain as a member at the present time although she may very well return to the Group at a later date vacancy so permitting.
- 1.4 Christine had notified David this morning that she was going to have to resign due to pressure of work at the CCG and was unfortunately unable to attend today's meeting. It is clearly too difficult for Christine and indeed other members of the Group to attend the one hour lunch time meetings. Hopefully again Christine may be able to return and David will meet with her soonest. It was agreed nonetheless to proceed with the meeting as there was a quorum although some matters from the Minutes or the Agenda may have to be passed over to the next meeting.
- 1.5 David welcomed Dr. Nicholls to the meeting who was covering for Karen Lashly.

### **2 Minutes**

- 2.1 The minutes of the meeting held on the 4<sup>th</sup> September 2017 were agreed as an accurate record.
- 2.2 Minute 2.5 of the last meeting David confirmed that he had notified Michael Carrington at Somerset CCG that there was no requirement at the present time for a Community Car Scheme for Preston Grove and this had been acknowledged by Michael with grateful thanks for our contribution.
- 2.3 Minute 4.1 of the last meeting. In connection with Diabetes David reported that Eva Whear notwithstanding her resignation had since sent an email to David congratulating the Practice on the Diabetes event that was held at the surgery on the 2<sup>nd</sup> December. She was most complimentary in respect of the event and wished it to be known to the PPG and the Practice that Catherine was excellent.

### **3. Updates from the Chair**

- 3.1 David reported on the meeting he had on the 7<sup>th</sup> September with the Yeovil Chairs where they agreed and signed a letter addressed to Sandra Wilson the Chair of the Somerset PPG. The issues raised in the letter included.

- 3.1.1 Chairs network should be fully engaged partner of both commissioning and provider organisation
- 3.1.2 NHS has for long time said it wishes to be patient led and perhaps we can go some way to assist in this ambition
- 3.1.3 Telephone appointments systems
- 3.1.4 Continuity on good practice levels online services
- 3.1.5 Greater consultation by the CCG with the PPG chairs before presenting us with decisions which apparently seem to have already been made
- 3.2 John Falconer the chair of Ryalls Park Medical Centre had queried with David a rumour that Preston Grove and Penn Hill were merging. This is clearly not the case but it is fair to say in the Yeovil core the Medical Centres are working closer together which is in the best interests of everyone. Karen had confirmed to David that it is fair to say that Preston Grove and Penn Hill in particular are working closer together.
- 3.3 David reported that as Chair of the PPG he had received an invite to attend the next meeting of the Yeovil Wellbeing Alliance to be held on the 6<sup>th</sup> December. David added that this appears to be a group that has been formed without at the present any formal constitution and its members include persons in local government, NHS, charities and the like who together can assist with the wellbeing of people in our district. David will report at our next meeting.
- 3.4 David reported briefly on the number of ongoing newsletters being received from the Somerset Clinical Commissioning Group (CCG).
- 3.5 David advised that through the alliance of the Chairs of the Yeovil core PPGs Hendford Lodge Medical Centre are to hold a Carer`s Support Event on the 14<sup>th</sup> February 2018. Further details are awaited and the intention being that the PPGs at Preston Grove, Penn Hill and Ryalls Park will assist to ensure there is as wide an audience as possible. **NOTE This event has now been postponed to a date in April or May and further information will be provided once we have heard further from Hendford Lodge PPG**
4. **Patient Benefit Fund.** Dr. Nicholls had no information. **ACTION place on Agenda for next meeting**
5. **Diabetes Event.** Our Vice Chair Malcolm Jefferies was unable to attend. **ACTION Malcolm to update at next meeting**
6. **Patient Group First Newsletter.** David had prepared this and it had been approved by Malcolm and circulated to all PPG members with the last minutes. Agreed in view of the resignations of Christine and Eva and the low attendance of members of the Group the Newsletter be placed on the agenda for the next meeting. **ACTION place on Agenda for next meeting**
7. **Bereavement.** Dr. Nicholls contributed greatly to the constructive discussion that took place and gave a summary of the support that the Practice gives. Dr. Nicholls also presented to those present the NHS booklet titled "Planning Ahead" a guide for patients and their carers. **ACTION place on Agenda for next meeting to explore further**
8. **NHS Youth Forum`s Top Tips on involving young people in PPGs.** The booklet had been attached to the Minutes of the last meeting and it was agreed postpone to next meeting. **ACTION place on Agenda for next meeting**

9. **Practice Headlines.** Dr Nicholls confirmed the greater collaboration with the Yeovil core Medical Centres and in answer to a question from Mike Way advised that Robin Rowe a Doctor ex Ryalls Park is assisting as a locum pending Steve Woods replacement Dr. Edwards returning from maternity leave.
10. **Any Other Business.** The Patient Members to arrange to meet separately to consider present position and plan for 2018 to include dates for the meetings presently suggested as 5<sup>th</sup> March, 4<sup>th</sup> June, 3<sup>rd</sup> September and 3rd December .  
**ACTION David to arrange following meeting with Christine Lincoln**